

Privacy Notice

Last updated: 9 September 2026

The Cranio Research Foundation respects your privacy and aims to be transparent about how personal information and documents are handled through cranioresearch.org, CranioBase and related activities.

1. Who we are

Data controller: Cranio Research Foundation - Verdunplein 17 - Unit C8524, 5627 SZ Eindhoven, The Netherlands

KVK: 42053185 - **Contact:** cranioresearch.org/contact/

2. What we process and why

We may process information you provide when you create an account, contact us, donate, use CranioBase, submit a document or take part in Foundation activities. This may include your name, email address, organisation, account and correspondence data, document information, CranioBase questions and limited technical or security data. We use it to provide and protect our services, manage accounts and contributions, respond to enquiries, administer donations and meet legal obligations. Processing is based, as applicable, on consent, a requested service, legitimate interests or legal obligations. We do not sell personal data. Some bibliographic information may also come from publicly available sources or submitted documents. We do not use personal data for automated decisions with legal or similarly significant effects.

3. CranioBase and AI

CranioBase processes a user's question to retrieve relevant sources and generate an answer. Selected external technology and AI providers may be used where necessary, and only information required for that purpose is shared. CranioBase's core technical infrastructure is hosted in Europe. Questions and AI-generated answers are not retained as a personal search history; limited technical, security and usage data may be retained to operate and protect the service. Do not enter patient-identifiable, confidential or other sensitive personal data.

4. Documents in CranioBase

We respect the rights of authors, publishers, contributors and copyright holders. Documents are listed, processed, linked or made available only where the Foundation has an appropriate legal basis, licence or permission. Downloading is enabled only where redistribution is permitted. Contributors must have the right or permission to share submitted material. Private documents are restricted to authorised users. If you believe material should not be included or made available, contact us; we will review the request and may restrict, correct or remove it.

5. Service providers and security

Selected providers may support hosting, email, payments, security and AI processing. Personal data is shared only where necessary and subject to appropriate safeguards. Where data is transferred outside the European Economic Area, an appropriate transfer mechanism is used where required. We take reasonable technical and organisational measures to protect personal data and restrict access according to user permissions.

6. Cookies

Cookies and related technologies are managed through Complianz. Current information and consent choices are available in the Cookie Policy on cranioresearch.org.

7. Retention

We retain personal data only as long as necessary for the relevant purpose or as required by law. Financial records and records documenting document permissions may be kept longer where necessary.

8. Your rights

Under applicable data-protection law, you may have rights to access, correct, delete or restrict your personal data, object to certain processing, receive certain data in portable form, and withdraw consent where applicable. Use our contact page to exercise these rights or ask a privacy question. You may also complain to the Dutch Data Protection Authority (Autoriteit Persoonsgegevens) or another competent supervisory authority.

We may update this notice as our services or data-processing activities change. The date above shows the latest revision.

CranioBase Terms & Content Policy

Last updated: 9 September 2026

These terms govern the use of CranioBase and the contribution, availability and moderation of content. By using CranioBase, you agree to use it responsibly and in accordance with applicable law.

1. Purpose and use

CranioBase is an AI-supported knowledge platform of the Cranio Research Foundation. It helps users find, explore and connect knowledge related to craniocervical research and practice. It is provided for information and research support. AI-generated responses may be incomplete or incorrect and are not medical advice. Users remain responsible for how they use information obtained through CranioBase.

2. Accounts and responsible use

Access may require a registered account. Users are responsible for their account and must not misuse the service, interfere with its operation, attempt unauthorised access, submit unlawful material, or use CranioBase in a way that infringes the rights of others. Access may be restricted or suspended where necessary to protect the service, other users or the Foundation.

3. Contributing content

Only authorised contributors may submit documents. Contributors must have the right or permission to share the material and must provide accurate information about its source, authorship and permissions. Do not submit patient-identifiable, confidential or other sensitive personal data unless there is a clear lawful basis and appropriate permission. The Foundation may request further information before accepting or activating a document.

4. Rights, visibility and downloads

Contributors retain their rights in submitted material. By submitting a document, the contributor gives the Foundation the non-exclusive permission needed to store, process, index and make it accessible within CranioBase in accordance with the agreed visibility and rights status. “Public” means available within CranioBase to registered users; “Private” means restricted to the contributor and authorised administrators. A document is made downloadable only where redistribution is permitted. Otherwise, CranioBase may provide bibliographic information or a link to an authorised external source. Users must respect the copyright, licence and other rights applying to any material they access.

5. Content review and moderation

The Foundation may refuse, deactivate, restrict, correct or remove content that is unlawful, infringes rights, contains inappropriate confidential or personal data, is misleading, technically unsafe, outside the scope of CranioBase, insufficiently documented or otherwise inconsistent with this policy. Automated tools may support technical processing, but content moderation decisions are made or reviewed by authorised Foundation administrators.

6. Reporting content

Anyone may report specific content believed to be illegal, rights-infringing or contrary to this policy through cranioresearch.org/contact/. Please identify the content and its location, explain the reason for the report, provide contact details where required, and confirm that the information supplied is accurate and made in good faith. We review reports diligently and objectively and may restrict access while a matter is assessed. Where required, affected contributors will be informed of restrictions and the reasons for them. A contributor may ask us to review a moderation decision through the same contact channel.

7. Availability and external sources

CranioBase is developing and may change, be interrupted or contain gaps. We do not guarantee that every relevant source is included or that every answer is complete or error-free. Links to external sources are provided for convenience; those sources remain subject to their own terms, licences and availability.

8. Contact and changes

Operator: Cranio Research Foundation, KVK 42053185. Questions, content reports or requests for review can be submitted through cranioresearch.org/contact/. We may update this policy as CranioBase develops.